



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 18th April 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/04/05.

You requested the following information, please also see our response below:

1. How many 999 emergency call outs has SECAMB responded to in each of the financial years 2014/15, 2015/16, 2016/17 and 2017/18?

Please see table below:

Year	SECAMB Total
2014/15	688964
2015/16	711760
2016/17	735951
2017/18	692676

2. How many of the 999 call outs were in Kent only?

Please see table below:

Year	Kent Total
2014/15	256680
2015/16	267180
2016/17	281920
2017/18	268618

3. How many of the 999 call outs that SECAMB responded to in each of the financial years were alcohol related, for both the SECAMB region as a whole, and Kent specifically?

Please see table below. This data shows incidents with a problem nature of alcohol Intoxication; Alcohol Intoxication/Related; or Alcohol Related.

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

Year	SECamb Alcohol*	Kent Alcohol*
2014/15	4512	1691
2015/16	3818	1368
2016/17	3061	1064
2017/18	2259	797

*Please note these figures may not be a true reflection of the number of alcohol related incidents that our staff deal with. This is because such emergencies may be categorised according to the injuries sustained while intoxicated i.e. a person may have suffered a fall while intoxicated and the call taker may therefore categorise this incident as a fall.

To establish a fuller picture of this issue we would need to review every patient care record (PCR) which would exceed the 18-hour limit and therefore be exempt under Section 12. We would advise you to contact local hospitals to establish whether they can provide better data on this issue.

4. How many of the 999 call outs that SECAMB responded to in the financial years were for people with mental health problems, in the SECAMB region as a whole, and Kent specifically?

Please see table below. This data shows incidents with a problem nature of Mental Health; or Mental Health Issues.

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

Year	SECamb Mental Health	Kent Mental Health
2014/15	17971	6965
2015/16	20445	7356
2016/17	17523	6638
2017/18	13752	5164

Please note these figures may not be a true reflection of the number of mental health related incidents that our staff deal with. This is because such emergencies can be categorised in many different ways depending on the nature of the emergency.

To establish a fuller picture of this issue we would need to review every patient care record (PCR) which would exceed the 18-hour limit and therefore be exempt under Section 12. We would advise you to contact local hospitals to establish whether they can provide better data on this issue.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust